

Yvonne Du

USER EXPERIENCE DESIGNER

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PROFILE

Passionate about UX, I entered the field after realizing my passion for creating seamless user experiences. As an administrator in the banking industry, I leverage my skills in organizing and streamlining processes to enhance efficiency. Now, I'm excited to begin my career in UX, bringing my strengths in problem-solving and attention to detail to create intuitive and user-friendly interfaces.

SKILLS

Figma, POP Marvel, Lockbox, PEGA, PeopleSoft 8.9/9.2 Unitrax, Microsoft Office

EXPERIENCE

Administrator | Royal Bank of Canada

FEB 2021 - APR 2023, TORONTO, CA

- Led a team of 8 employees to consistently achieve successful completion of daily processing,
- Trained multiple new employees on performance standards, resulting in their seamless integration into the team
- Played a pivotal role in the onboarding process of new management by identifying operational inefficiencies and providing effective solutions, leading to improved workflow and streamlined processes.
- Centralized and standardized procedures across departments, resulting in increased efficiency resulting in reduced overtime.

Accounts Payable Clerk | Scotiabank

JAN 2017 - JUL 2019, TORONTO, CA

- Organized and maintained meticulous budget documentation, tracking expenses with precision, and ensuring adherence to business controls, leading to accurate financial reporting.
- Generated and updated financial records in ledgers and journals, utilizing accounting software such as QuickBooks and Excel, ensuring accuracy and completeness of financial data.
- Conducted thorough audits of accounts, promptly identifying and resolving discrepancies and reliability of financial records.

EDUCATION

BrainStation | Diploma Candidate, User Experience Design

APRIL 2023 - JULY 23, TORONTO, CA

York University | Bachelor of arts, Sociology

JAN 2010 - JULY 2013, TORONTO, CA

PROJECTS

UX Designer (Lead Designer) | ECOTRACK

JUNE 2023, BRAINSTATION /INDUSTRY PROJECT

As the Lead Designer on an industry project at BrainStation, I successfully worked with a talented team in creating a cutting-edge solution that exceeded client expectations. Leveraging my strong design skills, collaborative mindset, and strategic thinking, I played a key role in driving the project's success.

UX Designer (Product Designer) | GoldenConnections

JUNE 2023, BRAINSTATION /CAPSTONE

As the Project Designer of GoldenConnections, I had the incredible opportunity to create an app that empowers retirees to forge meaningful connections and foster a sense of community in their post-retirement life. With a deep understanding of the unique needs and desires of retirees, I crafted an intuitive and user-friendly interface that facilitates seamless communication, shared activities, and mutual support.